ACKNOWLEDGEMENTS

Mayor

Amy Walen

Deputy Mayor

Jay Arnold

Councilmembers

David Asher

Tom Neir

Toby Nixon

Jon Pascal

Penny Sweet

City Manager

Kurt Triplett

Performance Measures Report Staff

James Lopez – Assistant City Manager Shawn Friang – Human Resources Analyst

Contributing Departments

City Manager's Office

Human Resources

Finance & Administration

Fire Department

Parks & Community Services

Planning & Building Development

Police Department

Public Works

Report Design

Dimitri Ancira – Senior Design Specialist

David Wolbrecht - Neighborhood Outreach Coord.

SPECIAL THANKS

George Dugdale – Senior Financial Analyst

Heather Lantz-Brazil – Administrative Assistant

Jenna McInnis – Recycling Programs Coordinator

Leslie Miller – Human Services Supervisor

Ellen Miller-Wolfe – Economic Development Manager

Duncan Milloy – Economic Development Consultan

Dawn Nelson – Planning Supervisor

Kari Page – Senior Neighborhood Outreach Coordinator

Tim Day – Deputy Fire Chief

Van Sheth – Management Anglyst

David Barnes – Senior Planne

Mike Ursino – Police Captain

Rosalie Wessels – Administrative Assistant

David Wolbrecht – Neighborhood Outreach Coordinator

Christian Knight – Neighborhood Outreach Coordinator

On the cover: On Saturday, July 29, 2017, City Councilmembers and staff welcomed approximately 180 community members to City Hall for All, a welcoming and inclusive open house event. City Hall for All featured keynote speaker Lieutenant Governor Cyrus Habib, who spoke to attendees about the importance of civil discourse. The event also consisted of a World Café discussion activity, tours of the newly-renovated City Hall, food catered from restaurants around Kirkland and information about the City's various programs and services. The event was well-received by the community, and staff will use feedback from the 2017 event to inform the planning of future City Hall for All events.

TABLE OF CONTENTS

Mayor's Introduction	4
City Council Vision and Goals	5
Introduction to Performance Measures	6
Key Findings	8
Public Safety	10
Balanced Transportation	12
Economic Development	14
Parks and Recreation	16
Environment	18
Financial Stability	20
Human Services	22
Neighborhoods	24
Housing	26
Dependable Infrastructure	28
Data Sources	31